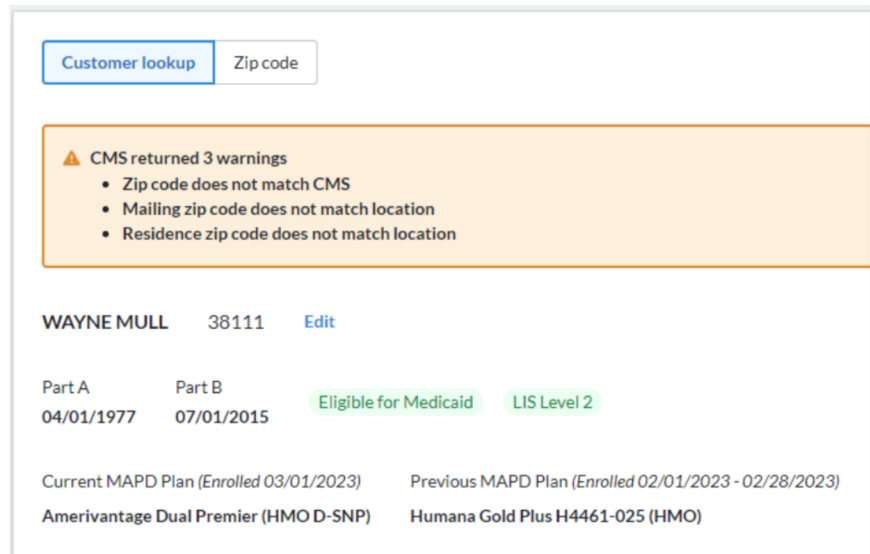


# Customer Profile Enhancements

SunFire is excited to announce some upcoming enhancements to our existing customer profile page, including the BEQ Lookup and Needs Assessment, available starting April 4th, 2023.

**The enhancements are targeted to:**

- Increase BEQ lookup adherence to validate customer information and ensure data is prefilled on the enrollment form
- Improve metrics around adding Doctors (additional focus on “primary doctors”) and Drug Cabinets completions during the needs assessment
- Increase speed with updated APIs for adding Doctors and Medications
- Reduce the number of clicks on the page and clean up redundant pieces of data



Customer lookup    Zip code

⚠ CMS returned 3 warnings

- Zip code does not match CMS
- Mailing zip code does not match location
- Residence zip code does not match location

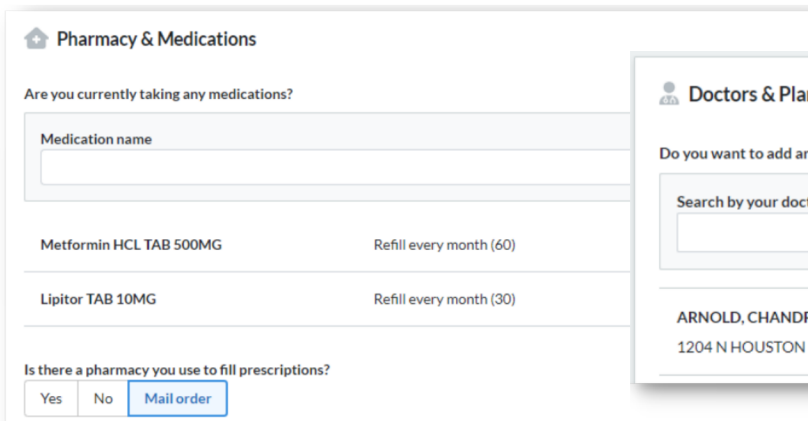
WAYNE MULL    38111    [Edit](#)

Part A    Part B    Eligible for Medicaid    LIS Level 2

04/01/1977    07/01/2015

Current MAPD Plan (Enrolled 03/01/2023)    Previous MAPD Plan (Enrolled 02/01/2023 - 02/28/2023)

Amerivantage Dual Premier (HMOD-SNP)    Humana Gold Plus H4461-025 (HMO)



🏠 Pharmacy & Medications

Are you currently taking any medications?

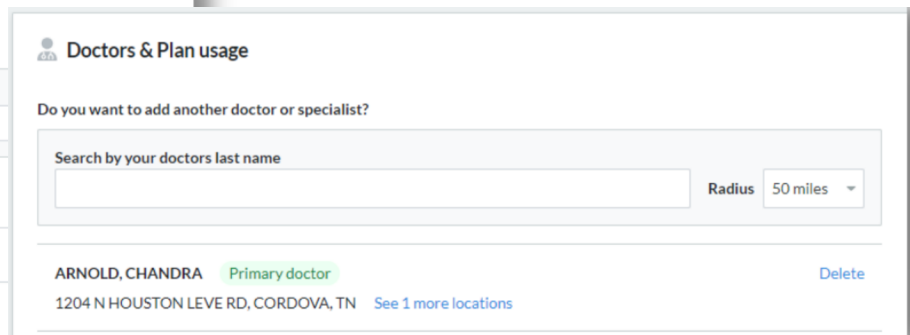
Medication name

Metformin HCL TAB 500MG    Refill every month (60)

Lipitor TAB 10MG    Refill every month (30)

Is there a pharmacy you use to fill prescriptions?

Yes    No    [Mail order](#)



👤 Doctors & Plan usage

Do you want to add another doctor or specialist?

Search by your doctors last name

Radius    50 miles

ARNOLD, CHANDRA    Primary doctor    [Delete](#)

1204 N HOUSTON LEVE RD, CORDOVA, TN    [See 1 more locations](#)

There is also a new Customer Opportunities page, which will serve as the place for Agents to see available opportunities for the customer outside of the enrollment.  
*(Currently displays if VBC is enabled)*

## READY FOR A DEMO?

Be sure to coordinate with your Account Manger to see these updates in action.

***\*Note, partner must opt-in to this release\****