

MEDICARE SOLUTIONS CONTACTS

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To create your account, click Sign Up and follow the instructions. You need your seven-digit Mutual of Omaha production number to register.

General Contact Information for All Products

Area	Phone Number	Email
Compensation Support debt questions on commissions paid or held, etc.	800-475-4465	broker.compensation@mutualofomaha.com
Producer Management contracting paperwork, state licenses, appointments, products contracted to sell, etc.	800-867-6873	contractsandappointments@mutualofomaha.com
Sales Support SPA navigation, eApp assistance, marketing asset access, and general sales questions	800-693-6083	sales.support@mutualofomaha.com
Tech Support	800-847-9785	producertechsupport@mutualofomaha.com
Policyholder Customer Service Policy operations, billing and payment support, general policy servicing	800-775-6000	SHS.service@mutualofomaha.com

Medicare Supplement

Area	Phone Number	Email
Underwriting	800-995-9324	
Additional Requirements		Send additional requirements to healthrequirements@mutualofomaha.com with the case number in the subject line.

Dental

Area	Phone Number
Underwriting	855-845-1849
Dental pretreatment estimate	855-218-1466
Nominate a dentist to the network (for provider use only)	855-218-1466
Vision expenses reimbursement (vision claims option)	800-775-1000

Hospital Indemnity

Area	Phone Number	Email
Underwriting	833-367-5097	
Policyholder Claims Fax 402-997-1869 Claim Forms mutualofomaha.com/customer-service	833-367-5092	SHS.HIP.Claims@mutualofomaha.com



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Application Submissions

App Type	Med Supp, Dental, Hospital Indemnity
e-Apps	MutualofOmaha.com/broker Select the Electronic Applications link on the home page or on the Sales & Marketing tab.

App Type	Med Supp, Dental, Hospital Indemnity
Paper Apps Order application books through normal channels.	Mail — Normal Delivery Mutual of Omaha P.O. Box 3608 Omaha, NE 68103 Mail — Overnight Delivery Mutual of Omaha Mutual of Omaha Plaza Omaha, NE 68175 Fax to 866-799-9076 When initial premiums are paid through Automated Clearing House (ACH) Email Med Supp applications medsuppapp@mutualofomaha.com Subject line: New App Email Dental applications dentalapp@mutualofomaha.com Subject line: New App Email Hospital Indemnity applications hipapp@mutualofomaha.com Subject line: New App

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