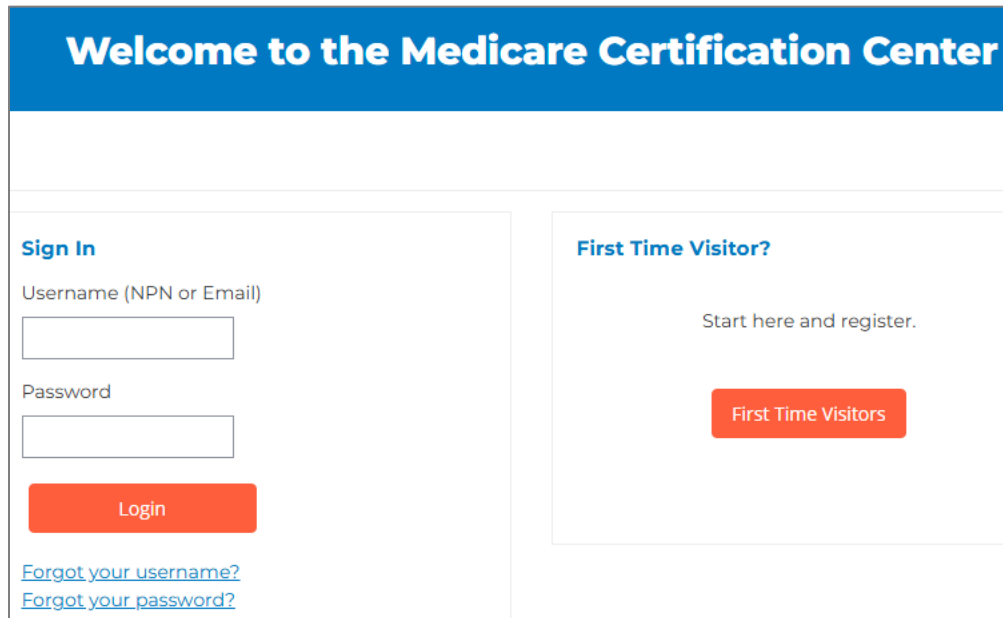


Elevance Health Certification Site Easy Guide

(External-HealthSun and External-Freedom-Optimum)

Please login to the site at: <https://elevancehealth.cmpsystem.com/>



The screenshot shows the 'Welcome to the Medicare Certification Center' page. It features a blue header with the title. Below the header, there are two main sections. The left section is titled 'Sign In' and contains fields for 'Username (NPN or Email)' and 'Password', both with input boxes. Below these fields is an orange 'Login' button. At the bottom of this section are two links: 'Forgot your username?' and 'Forgot your password?'. The right section is titled 'First Time Visitor?' and contains the text 'Start here and register.' with an orange 'First Time Visitors' button below it.

- Login if you are an existing user.
- If you are a new user, then please select **First Time Visitors** and enter the access code **External-HealthSun** or **External-Freedom-Optimum** as directed by your manager. You can get assistance from agent support at [855-277-6067](tel:855-277-6067) or by emailing MedicareSalesTraining@anthem.com.

The access code is only requested at the beginning of each certification season. Next, complete the profile information. If you are an existing user, confirm your information is up to date. Review and agree to the terms of service.

Once you are logged in, you may click [Course Home](#) in the upper left-hand corner to view our disclaimers, your progress, and the link to open the courses.

The screenshot shows the Elevance Health Medicare Certification Center dashboard. A yellow arrow points to the 'Course Home' link in the top navigation bar. Another yellow arrow points to the red text stating that users must meet requirements to sell plans and receive commissions. A third yellow arrow points to the 'My Certifications' section, which lists '2025 Certification Training (All Courses)' with a 100% completion status indicated by a green checkmark and an orange circle.

Elevance Health

[Course Home](#) [Transcript](#) English ▾

Welcome to the
Medicare Certification Center

In order to sell plans and receive commissions for those sales, you must meet the following ready to sell requirements:

- Certification completed for ALL products, which requires completion of core certification training, ALL compliance training, and ALL product training.
- To receive renewal commissions on existing policies, you must also be certified and maintain an active license and appointment for the upcoming year.
- Failure to complete all required product modules will result in a noncompliant and non-commissionable sale.
- Licensure and appointment paperwork turned in for all states in which you intend to sell.

Visit [Elevance Health Producer Toolbox](#) to keep your contact information up to date as well as confirm your License, Appointment, and Certification Status and to review any important notifications that may need your attention.

My Certifications

✓ [2025 Certification Training \(All Courses\)](#) 100%

The Course Listing on the next page shows an outline of the AHIP core training and the Elevance Health Compliance and Product training.

Course Listing

AHIP Training		
AHIP Medicare Training	Module 1- Overview of Medicare Program Basics	Each module is followed by a review quiz. Please allow 4-6 hours for training.
	Module 2- Medicare Health Plans	
	Module 3- Medicare Part D: Prescription Drug Coverage	
	Module 4- Marketing Medicare Advantage and Part D Plans	
	Module 5- Enrollment Guidance Medicare Advantage and Part D Plans	
	Final Exam	This is a with 50-question test once all training modules are complete. You have two (2) hours to complete it and must score 90% or better to pass within 3 attempts.
AHIP FWA	Nondiscrimination Training	There will be a test at the end of each training module. You must score 70% or better with unlimited attempts.
	Medicare Fraud, Waste, & Abuse	
	General Compliance	
AHIP Certificate	AHIP Completion Certification	This is a certificate that confirms the AHIP only components are done. Please be sure to proceed to the Elevance Health Certification center to complete your training.
Elevance Health Training		
Remember to complete Fraud, Waste and Abuse Attestation after AHIP completion has transferred		
ELV Compliance Training	Foundation/Basics	There will be a test at the end of each training module. Each test could take up to 30 minutes. Passing scores vary by module with unlimited attempts
	Risk Prevention	
	Sales Event Reporting	
	Tools for Compliant Selling	
ELV Attestations	TPMO Attestation	Sign and date any required attestations.
	Compliant Selling Attestation	
	DSNP FIDE Attestation (New!)	This new attestation is required for everyone.
ELV Product Training	HMO Plans	There will be a test at the end of each training module. Each test could take up to 30 minutes. You must score 90% or better with unlimited attempts. The HMO module must be completed before accessing the PPO content.
	PPO Plans	
	Special Needs Plans	
	Part D Plans	
Certificate	Elevance Health Final Certificate of Completion	This is the FINAL certificate that confirms all training is complete.

Important notes:

- If you have completed and passed AHIP + Medicare Fraud, Waste, and Abuse, you must be 100% completed on the Elevance Health site to be certified.
- You must have an active license and appointment to receive a Ready to Sell email within 24-48 hours.
- To ensure you maintain your eligibility to receive renewal commissions, you must maintain a continuous Ready to Sell status by re-certifying every year and keeping on top of your active licenses (without a lapse) and appointments for each state. It is not just a suggestion; it's a CMS requirement.